



TENDER NOTICE FOR FRAME WORK CONTRACT
FOR
PROVISION OF MEDICAL FACILITIES TO WASA

Water and Sanitation Agency (WASA), LDA invites the sealed bids from professionally as well as financially sound and well reputed Hospitals / Medical institutes registered with Health Department, FBR & PRA (NTN and PNTN) through frame work contracting for (3) three years (Extendable) under PPRA rule 2014 having at least one branch situated in the area covering entire Town wise jurisdiction of WASA Lahore, conveniently and easily accessible to WASA patients, for the **Provision of Medical Facilities to WASA** on reasonable discounted rates.

2. The bidding documents are available immediately after publication (2014 PPRA Rule 25(1)) at the office of **Director Procurement & Stores 59-F Gulshan-e-Ravi Lahore** and a complete set of Bidding Documents can be obtained on submission of written application along with payment of a non-refundable fee of **Pak. Rs. 200 (Pak Rupees Two Hundred Only)**.
3. **Single stage two envelope** bidding procedure will be adopted. Bids (**Technical & Financial**) must be prepared in accordance with the instructions given in the Bidding Documents. Last date for purchase of bidding documents is _____ 2019.
The Bids (**Technical & Financial**) must be delivered at the address given above on _____ 2019 at **12:00 P.M.** The Technical bids will be opened on the same day and same venue at **12:30 P.M** in presence of the bidders / bidder's representatives who choose to participate.
4. The technical proposal should be accompanied with a **CDR of Rs. 300,000/-** (Rupees Three Hundred Thousand) as earnest money.
5. Only technically responsive bidders will be qualified for opening of financial bids. Financial bids found technically non responsive shall be returned unopened to the bidders.
6. One Bidder can participate in a town or more with the condition to have medical institution / Hospital in the jurisdiction of that town.
7. The Procuring Agency may reject all bids or proposals at any time prior to the acceptance of a bid or proposal under Punjab PPRA Rules 2014 (Rule-35).
8. Conditional tender will not be accepted.
9. No tender via telegraph or by post will be accepted.
10. Tendered rates and amount should be filled in figures as well as in words and tenders should be signed as per general directions given in the tender documents.
11. The bid will be valid for 120 days.


(WASEEM AHMAD GUJJAR)
Asstt. Director Admn (Welfare)
WASA, LDA, Lahore

Deputy Managing Director (Engg)
WASA, LDA, Lahore



TECHNICAL BID

FRAME WORK CONTRACT FOR PROVISION OF MEDICAL

FACILITIES TO WASA

**WATER AND SANITATION AGENCY
LAHORE DEVELOPMENT AUTHORITY, LAHORE**

**(WASEEM AHMAD GUSJAR)
Asst: Director Admn. (Welfare)
WASA, LDA, Lahore.**



TECHNICAL PROPOSAL SUBMISSION FORM

To,
The Deputy Managing Director (Engg)
WASA, LDA, Lahore.

Gentlemen:

1. We (_____), having read, understood and accepted the Tender Document, including the Addendum (s), if any, offer to **Provision of Medical Facilities to WASA Employees** in conformity with the your Tender Document dated _____
2. We undertake that the Tender shall have a minimum validity period of 120-days from the last date for submission of the Tender and may be accepted at any time before the expiration of that period.
3. We undertake that we are / shall be represented by an agent in that country equipped and above to carry out the supply / stocking obligations prescribed in the Terms and Conditions of the Contract and / or the Technical Specifications, in case of acceptance of the Tender and of not doing business within the Purchaser's country.
4. We undertake to be bound by the Tender and the Acceptance Letter, which shall constitute a contract, a contract, until execution of the formal Contract.

Date this _____ day of 2019

Town applied for _____

TENDERER

Signature _____
 CNIC No. _____
 Name _____
 Designation _____
 Address _____

WITNESSES

Signature _____
 CNIC No. _____
 Name _____
 Designation _____
 Address _____

Signature _____
 CNIC No. _____
 Name _____
 Designation _____
 Address _____

Note: The Tender Form should be on the letter head of the Tenderer.

(Handwritten Signature)
 (WASEEM AHMAD QAJAR)
 Asst. Director Admn (Welfare)
 WASA, LDA, Lahore.



1. INTRODUCTION.

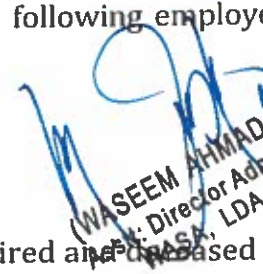
Water and Sanitation Agency (WASA) LDA is an autonomous body which provides facilities of Water Supply, Sewerage and Drainage to the inhabitants of Lahore.

Sealed tenders (Financial and Technical proposals) are invited from professionally as well as financially sound and well reputed Hospitals / Medical institutes registered with Health Department, FBR & PRA (NTN and PNTN) through frame work contracting for 3(three) years under PPRA rule 2014 having atleast one branch situated in the area covering entire Town wise jurisdiction of WASA Lahore, conveniently and easily accessible to WASA patients, for the **Provision of Medical Facilities** on reasonable discounted rates.

2. PURPOSE OF TENDER.

Water and Sanitation Agency (WASA) LDA invites single stage two envelopes tender under PPRA-2014 (updated) for provision of medical facilities to following employees of WASA;

- a. Contractual.
- b. Regular.
- c. Retired.
- d. Dependent family members of contractual, regular, retired and disabled employees.


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Director Admin (Welfare)
WASA, LDA, Lahore

3. TYPE OF OPEN COMPETITIVE BIDDING.

Single Stage - Two Envelope Bidding Procedure as provided in rule 38(a) of PPRA-2014 shall be followed. The said Procedure is reproduced as follows:

The bid shall be a single package consisting of two separate envelopes, containing separately the financial and the technical proposals;

The envelopes shall be marked as "Financial Proposal" and "Technical Proposal";

In the first instance, the "Technical Proposal" shall be opened and the envelope marked as "Financial Proposal" shall be retained unopened in the custody of the procuring agency;

The procuring agency shall evaluate the technical proposal in the manner prescribed in advance, without reference to the price and shall reject any proposal which does not conform to the specified requirements;

During the technical evaluation no amendments in the technical proposal shall be permitted;

After the evaluation and approval of the technical proposals, the procuring agency shall open the financial proposals of the technically accepted bids, publicly at the time, date and venue announced and communicated to the bidders in advance, within the bid validity period;

The financial bid of the technically disqualified bidder shall be reclaimed till award of the contract in accordance with the PPRA-2014 rules or till the disposal of grievance(s) filed by such technically disqualified bidder or the technically disqualified bidder may receive his financial bid after submitting undertaking on Judicial paper that he is satisfied with the proceedings of the procuring agency and shall not object at any forum / court.

4. SCOPE OF WORK TO BE PERFORMED BY THE HOSPITAL / MEDICAL INSTITUTE.

a. The Bidder / Contractor will provide medical facilities to WASA employees and their dependent family members as mentioned in clause.

b. The total persons covered for this facility will hence be more than 40,000.



c. To coordinate / discuss the matters/affairs with any authorized officer being nominated by Managing Director WASA Lahore.

5. RESPONSIBILITIES OF WASA:

- a. WASA will supervise and monitor the provision of medical facilities to WASA.
- b. WASA, LDA will bear the expenses incurred during provision of medical facilities.


7. EVALUATION OF BIDS.

Technical bids will be opened first and WASA, LDA will examine the same as per evaluation criteria made available with the tender document. Financial proposals of only those bidders will be opened who are technically qualified as per the formulated criteria. Successful bidders(s) will be called for presentation on any intimated date (if needed).

8. TENDER PRICE.

The quoted price shall be:

- i. In Pak Rupees;
- ii. Inclusive of all Government applicable taxes;


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9. CONTRACT DURATION.

The contract duration shall be initially for a period of three (03) years starting from signing of contract agreement and it may be renewed for further periods on the Terms and Conditions mutually agreed upon by the concerned parties. At the end of each year of contract period agreed percentage of escalation/inflation not exceeding 10% may be added to the cost of services.

10. MODE OF PAYMENT.

The Hospital / Medical Institute shall provide all necessary supporting documents along with invoice:

- I. The Hospital / Medical Institute shall submit an Application for Payment on monthly basis to the Agency. The Application for payment shall be accompanied by such invoices, receipts or other documentary evidence as the procuring agency may require, state the amount claimed, and set forth in detail. In the order of the Price Schedule, particulars of the Services and subsequent to the period covered by the last proceeding Payment; if any
- II. The Agency may pay the amount within Forty five (45) days following the verification of bills by Medical Cell in Pakistani Rupees.

11. BID VALIDITY

The Tender shall have a minimum validity period of One Hundred Twenty (120) days. The Agency may solicit the Tenderer's consent to an extension of the validity period of the Tender as per PPRA-2014. The request and the response thereto shall be made in writing.

12. BID SECURITY

The Tenderer shall furnish the Bid Security (Earnest Money) as under:

- i. For Rs. 300,000/- which is within 5% of total estimated cost per annum;
- ii. Denominated in Pak Rupees;

- iii. As part of Technical Bid envelop, failing which will cause rejection of bid;
- iv. In the form of Demand Draft/Pay Order/Call Deposit Receipt in favor of Water and Sanitation Agency, Lahore; and
- v. Having a minimum validity period of One Hundred Twenty (120) days from the last date for submission of the Tender or until furnishing of the Performance Security, whichever is later.

13. PERFORMANCE SECURITY

The successful bidder shall furnish to the Employer a Performance Security in the form and the amount stipulated in the Conditions of Contract within a period of fourteen (14) days after the receipt of Letter of Acceptance.

14. OPENING OF THE TENDER.

Tenders (Technical Bids) shall be opened at a time and date as mentioned in the presence of the vendors who intend to participate as per provisions of Punjab Procurement Rules-2014. The absence of the bidder does not create his any right to object the proceeding.

15. CLARIFICATION OF BIDS:

No bidder shall be allowed to alter or modify his bid after the bids have been opened. However the procuring agency may seek and accept clarifications to the bid that do not change the substance the bid.

16. LIMITATION ON NEGOTIATION'S:

There shall be no negotiations with the bidder.

17. REJECTION OF BIDS:

The authority may reject all bids or proposals at any time prior to the award of contract as per PPRA Rules 2014 (Rule 35).

18. ACCEPTANCE OF BIDS:

The bidder with the highest discount/lowest rate, if not conflict in any other law, rules, regulations or policy of the Government of Punjab, shall be awarded the procurement award.

19. QUALIFICATION OF SUPPLIERS AND CONTRACTORS:

A procuring agency, at any stage of the procurement proceedings, may require the suppliers or contractors to provide information concerning their professional, technical, financial, legal or managerial competence whether already prequalified or not.

20. NO OFFER WILL BE CONSIDERED IF IT:

- i. Is received after the date and time fixed for its receipt.
- ii. Is unsigned.
- iii. Is over written
- iv. Is conditional
- v. Is given by the firm black listed, suspended or removed from the approval list of the Health Department Government of Punjab, Autonomous Health institutions or by the Federal Government.
- vi. Is received with a validity period shorter than that required in the tender inquiry.

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WASA, LDA, Lahore

vii. Does not conform to the general conditions of the tender inquiry.

21. SPECIAL CONDITIONS

1. If the acceptance of tender issued during the validity period of the offer and is not accepted to the qualified Firm / Company, the Earnest Money shall be forfeited.
2. Medical facility must be available round the clock.
3. All the pages of tender must be signed properly at the bottom.
4. The Successful bidder is bound to provide uninterrupted medical facility to WASA employees on priority.
5. One Bidder can participate in a one town or more than one town with the condition to have medical institution / Hospital in the jurisdiction of that town.

22. PROVISION OF GRADE WISE FACILITIES

Medical Facility will be provided to WASA as per following categories:

Scale	Facility	
BPS 1-16	Ward	General Consultancy
BPS 17 & above	Private Room with bath & AC	Specialized Consultancy

The patient will be referred to any suitable hospital on his request, not binding him/her to any specific hospital, for efficient medical facility for the satisfaction of patient / employee.

23. SPECIFY TOWN

Town applied for _____ (Mandatory)

Note: - WASA has following Jurisdiction wise towns covering entire Lahore.

1. Allama Iqbal Town
2. Aziz Bhatti Wagha Town
3. Gulberg Town
4. Gunj Baksh Town
5. Jubilee Town
6. Nisther Town
7. Ravi Town
8. Shalamar Town

24. Eligibility / Mandatory Criteria

The eligibility / mandatory criteria for participation in the tender is available at Annex-A.

25. Technical Evaluation:

- Criteria is available at Annex-B
- Total Available marks= 100
- Minimum qualifying marks = 65
- Sections:
 1. Hospital Profile
 2. Human Resources
 3. Medical Facilities
 4. Availability of Advance Facilities
 5. Number of Departments/Medical and Surgical Specialties
 6. Complete Diagnostic and Therapeutic Radiology

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26. Financial Evaluation:

- Total available marks =100
- Categories with their respective weightages:

Category No.	Services	Weightage
1	General Admin/Admission/OPD/Emergency/Rooms/ICU/Consolation etc.	20%
2	Surgery Packages (Including disposables, excluding non-disposables)	50%
3	Lab	20%
4	Medicine (Discount)	10%

- Scoring criteria will be as follows:

Each rate quoted by the bidders (i.e. q) against x no. of services (where x is the total number of services in a single category) will be compared to the highest rate quoted (i.e. h) for each of these x services (in a single category). This comparison will award a number to the bidder against each service. This number will actually be the percentage of bidder's provided rate against the highest quoted rate. An average will then be calculated for the scores of entire x services in a single category and the bidder will be assigned an average score for this single category.

This exercise will be repeated for all categories (i.e. 4 in total). The average scores of each category will be summed up to find the final average score as per the weightage of respective categories.

The bidder with the lowest final average score will be announced as the successful bidder.

Equations:

$$\text{Score}(s) = \frac{q}{h} \times 100$$

$$\text{Average Score}_{\text{category } n} = \frac{\text{Sum of } x \text{ no. of scores}}{x}$$

Final Avg. Score

$$= (\text{Avg. Score}_{c1}) \times \frac{20}{100} + (\text{Avg. Score}_{c2}) \times \frac{50}{100} + (\text{Avg. Score}_{c3}) \times \frac{20}{100} + (\text{Avg. Score}_{c4}) \times \frac{10}{100}$$

Definitions:

q	Quoted rate by bidder
h	Highest quoted rate among the bidders
x	Total number of services again which bids sought by LDA
s	Score
Category n OR c_n	N is the number of Category
Average Score	Average value of all scores for one category
Final Average Score	Average value of for all categories

Note: In case of category-4 (i.e. medicine), the quoted rate is in form of percentage of Discount on retail price fixed by the DRAP. The score for this category is therefore calculated in reverse manner with highest discount getting lowest absolute.

(WASEEM AHMAD GUJJAR)
Asstt: Director Admn (Welfare)
WASA, LDA, Lahore



**WATER AND SANITATION AGENCY
LAHORE DEVELOPMENT AUTHORITY, LAHORE**

FINANCIAL BID

PROVISION OF MEDICAL FACILITIES TO WASA EMPLOYEES

**WATER AND SANITATION AGENCY
LAHORE DEVELOPMENT AUTHORITY, LAHORE**

**(WASEEM AHMAD GUJJAR)
Asst. Director Adm. (Welfare)
WASA LDA, Lahore.**



FINANCIAL PROPOSAL SUBMISSION FORM

[Location, Date]

To:

.....
.....
.....

Gentlemen,

1. Having examined the Bidding Documents including Instructions to Bidders, Conditions of Contract, Specifications, Drawings, Schedules to Bid, Schedule of Prices and Addenda Nos. for the execution of the above-named Works, we, the undersigned, being a company doing business under the name of and address
..... and being duly incorporated under the laws of hereby offer to execute and complete such Works and remedy any defects therein in conformity with the said Documents including Addenda thereto for the Total Bid Price comprising of Local Currency Component of Pak Rupees (Rs.) or such other sum as may be ascertained in accordance with the said Documents.
2. We understand that all the Schedules attached hereto form part of this Bid.
4. We undertake, if our Bid is accepted, to commence the Works and to deliver and complete the whole of the Works comprised in the Contract within the time(s) stated in Preamble to the Conditions of Contract.
5. We agree to abide by this Bid for the period of days from the date fixed for receiving the same and it shall remain binding upon us and may be accepted at any time before the expiration of that period.
6. Unless and until a formal Agreement is prepared and executed, this Bid, together with your written acceptance thereof, shall constitute a binding contract between us.
7. We undertake, if our Bid is accepted to execute the Performance Security referred to in Clause 6 of Conditions of Contract for the due performance of the Contract.
8. We understand that you are not bound to accept the lowest or any Bid you may receive.
9. We do hereby declare that the Bid is made without any collusion, comparison of figures or arrangement with any other person or persons making a Bid for the Works.
10. We confirm, if our Bid is accepted, that all partners of the joint venture shall be liable jointly and severally for the execution of the Contract and the composition or the constitution of the joint venture shall not be altered without the prior consent of the Employer. (Please delete in case of Bid from a single firm).

Dated this day of 201...

Signature in the capacity ofduly authorized to sign the Bid for you on behalf of

(Name of Bidder in Block Capitals)

(Seal of Bidder)

Bidder's Address

.....

Witness:

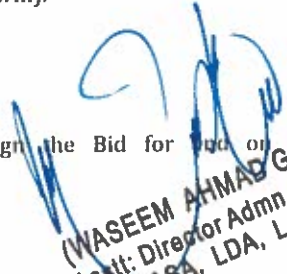
Signature:

Name:

Address:

.....

Occupation

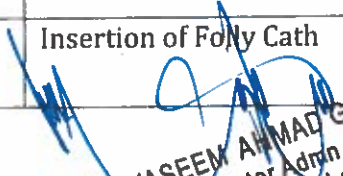

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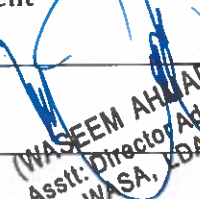
Financial Bid
For
PROVISION OF MEDICAL FACILITIES TO WASA

A. General

S.#	PROCEDURE	RATE IN FIGURE	RATE IN WORDS
1.	EXECUTIVE ROOM /Night		
2.	Medical Officer Visit / DAY		
3.	Nursing CARE/ DAY		
4.	ADMISSION FEE		
5.	VIP ROOM /Night		
6.	Post Op Charges(Without Medicine)		
7.	PRIVATE ROOM		
8.	ICU/CCU/Nursery ICU/Paeds ICU CHARGES		
9.	SEMI PRIVATE ROOM		
10.	GENERAL WARD		
11.	LABOUR ROOM Overnight Stay CHARGES		
	Surgical Procedures		
1.	CIRCUMCISION UNDER L/A		
2.	DRESSING CHARGES		
	GYNE & OBS Procedures		
1.	Entonox Gas Charges		
2.	Epidural Anesthesia Charges		
3.	Amniocenteses		
4.	Colposcopy		
5.	Intrauterine Insertion		
6.	Insertion of Folly Cath		


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7.	Re stitching Abdomen wound		
8.	Re stitching Episiotomy		
9.	E U A		
10.	Cervical Catery		
11.	Insertion of IUD		
	Ophthalmology Procedures		
1.	CATRACT OPERATION		
2.	Ectropion / Entropion		
3.	Chalazion I/C / Probing / Syringing		
4.	Trichiasis Drainage		
5.	Foreign Body Removal		
6.	Suturing		
7.	EUA		
8.	Dressing		
9.	Bio Metery		
	ENT Procedures		
1.	Removal of foreign body nose		
2.	Removal of foreign body ear		
3.	Removal of foreign body throat		
4.	Antral Washout		
5.	Nasal Catery		
6.	EUM		
7.	Hearing Assessment		
8.	Tympanometry		


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9.	Hearing Assessment Tympanometry		
	Dermatology Procedures		
1.	Electrocauter/Electrofulguration / Diathermy (Per session)		
2.	Curettage & Cautry (Per session)		
3.	Cryotherapy / Cryosurgery (Per session)		
4.	Electrolysis (Per session)+(plus needle)		
5.	Intralesional (Intradermal)Therapy by injection (Per session) + (plus injection)		
6.	Skin Biopsy-Punch (Per biopsy)+(plus d/punch)		
7.	Skin biopsy - Elliptical (incisional / excisional) (Per biopsy)		
8.	KOH Smear for fungus - Skin Scraping (per session)		
9.	KOH Smear for fungus - Nail drilling (per session)		
	DIALYSIS WITH Disposable Kit		
1.	ACETATE DIALYSIS		
2.	BICARBONATE DIALYSIS		
3.	EMERGENCY DIALYSIS		
4.	HEMODIALYSIS		
5.	DIALYSIS IN ICU		
6.	DOUBLE LEUMMEN CATHETERIZATION PROCEDURE		
7.	A/V FISTULA MAJOR PROCEDURE		
	GASTROENROLOGY Procedures		
1.	GASTROSCOPY (EDG)		
2.	PLOYPECTOMY		
3.	SIGMOIDOSCOPY		

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4.	CLONOSCOPY		
5.	LIVER BIOPSY		
6.	ERCP		

B. Surgery

Surgery Type	Complete Package*
SVD/NVD	
Category A+	
Category A	
Category B	
Category C	
Category D	
Category E	
Category F	
Major Laparoscopic Surgery	
Minor/Diagnostic Laparoscopic Surgery	

- Complete Package Includes Surgeon Fee, OT Chagres, Anesthesia, OT Drugs & Medicines
- For SVD/NVD Complete Package Includes Labor Room Charges, Consultant Fee and Labor Room Medicines

Please Refer to **Annexure C** for list of Surgery categories.

C. Diagnostic Services (Radiology & Pathology)

Please Refer to **Annexure D** for list of services. In case of addition of any test / service by the passage of time OR in the absence of any test / service in this document, the same will be done on the rates of that hospital.

D. Medicines

Discount offered on medicines (Local+ Multinational) = _____ %

In words = _____

Note :

(Items rate per unit should be filled in figure as well as in words)

Name of Firm _____

Signature and Stamp _____

Address _____

(WASEEM AHMAD GUJJAR)
Assy. Director Admn (Welfare)
WASA, LDA, Lahore.